'INNOVATIONS' IN SMALL DOLLAR LENDING



May | 2025

INDIANA COMMUNITY ACTION AGENCIES

AREA FIVE AGENCY ON AGING & COMMUNITY SERVICES, INC. (AREA FIVE)

1801 Smith St. Logansport, IN 46947 (574) 722-4451 or (800) 654-9421

WWW.AREAFIVE.COM

AREA IV AGENCY ON AGING AND COMMUNITY ACTION PROGRAMS (AREA IV)

> 660 N. 36th St. Lafayette, IN 47903 (765) 447-7683 or (800) 382-7556

WWW.AREAIVAGENCY.ORG

3 BRIGHTPOINT
227 E. Washington Blvd.
Fort Wayne, IN 46802
(260) 423-3546
or (800) 589-2264
WWW.MYBRIGHTPOINT.ORG

CENTRAL INDIANA
COMMUNITY ACTION
PROGRAM (CICAP)
JOBSOURCE

222 E. 10th St., Suite C Anderson, IN 46016 (765) 641-6501

WWW.JS-CICAP.ORG

GREATER INDIANAPOLIS
(CAGI)

3266 N. Merdian St. Indianapolis, IN 46208 (317) 396-1800

WWW.CAGI-IN.ORG

COMMUNITY ACTION OF SOUTHERN INDIANA, INC. (CASI)

1613 E. 8th St. Jeffersonville, IN 47130 (812) 288-6451 WWW.CASI1.ORG

O COMMUNITY ACTION PROGRAM OF EVANSVILLE AND VANDERBURGH COUNTY, INC. (CAPE)

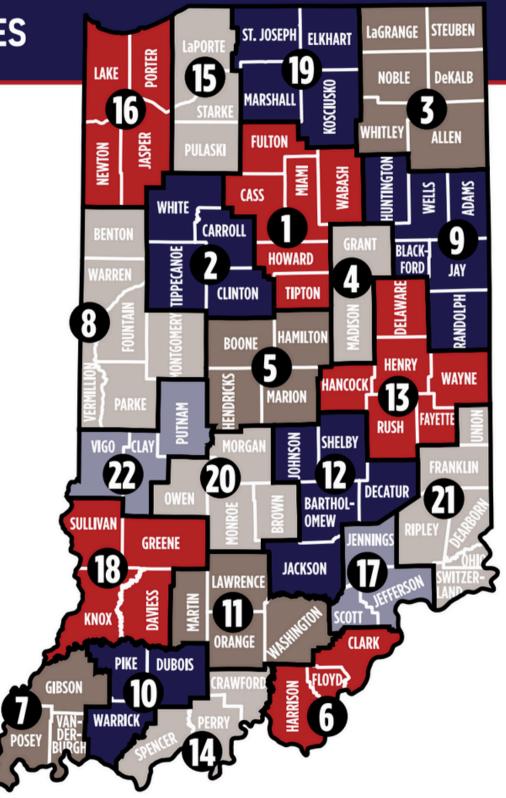
401 S.E. 6th St. Suite 001 Evansville, IN 47713 (812) 425-4241

WWW.CAPEEVANSVILLE.ORG

8 COMMUNITY ACTION PROGRAM, INC. OF WESTERN INDIANA (CAPWI) 418 Washington St. Covington, IN 47932

(765) 793-4881 WWW.CAPWI.ORG

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Indiana Community Action Association works to strengthen the capacity of Indiana's **Community Action Agencies** to address community needs and poverty.

About the Institute

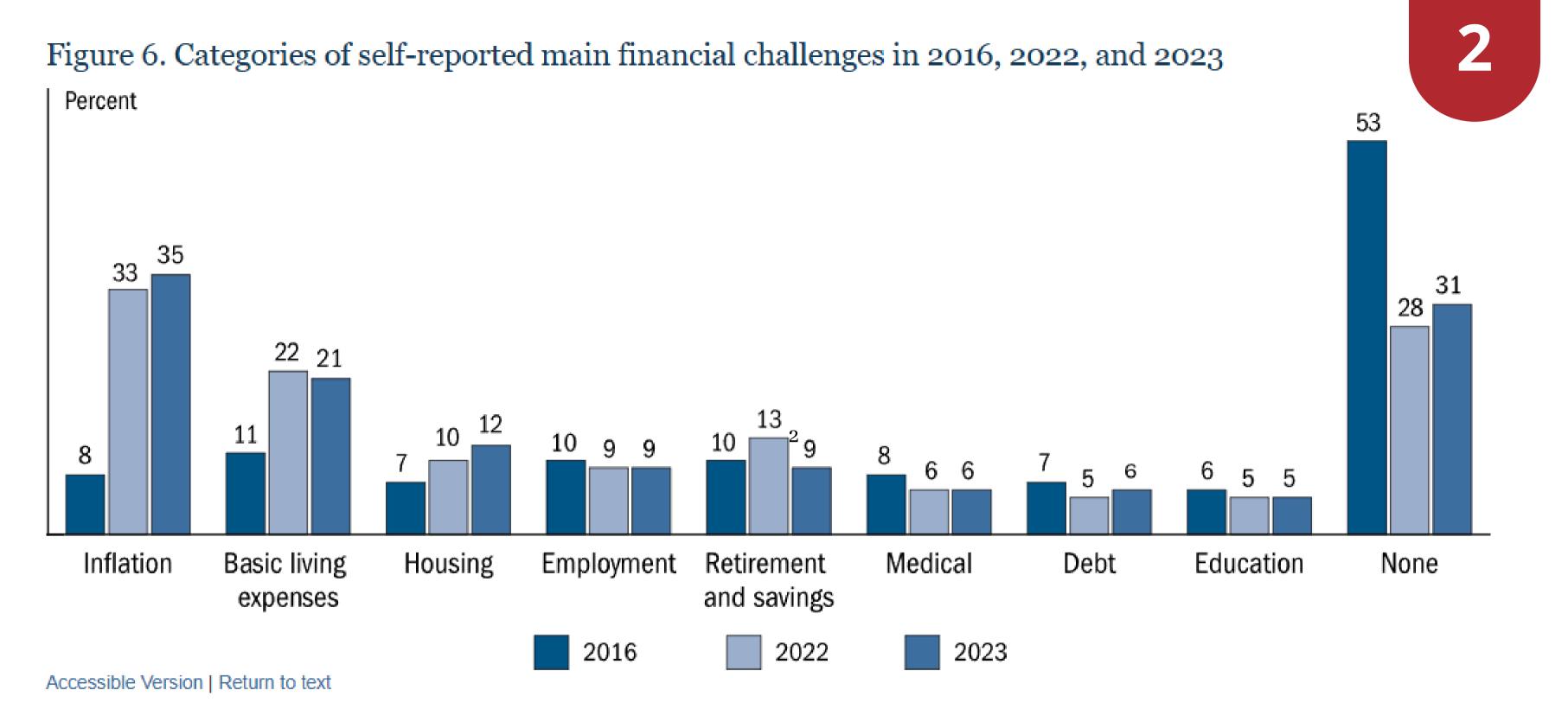
The Indiana Community Action Poverty Institute engages in research and promotes public policies to help Hoosier families achieve and maintain financial well-being.

Who Am I?

Erin Macey, PhD
Director
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THE LANDSCAPE

- Living Check-to-Check or Worse
 - 63% of families can cover an unexpected \$400 within budget (Federal Reserve, 2023)
 - 36% of those making under \$25k and 24% of those making \$25-\$50k couldn't pay all bills (Federal Reserve, 2023)
- Facing Job Loss
 - One in four twenty-year old Hoosiers will experience a significant disabling condition (Institute's 'Live in Our Shoes for a Day' Report)
 - Lay-offs with little notice create financial hardship (Institute's Link Between Employment & Wellbeing)



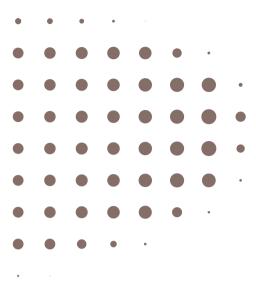
Note: Among respondents who provided a text response or selected the none box. Key identifies bars in order from left to right.

WHENTHE MONEY ISN'T THERE



A budget shortfall can cause people to grab what they think is a buoy, but in reality is an anchor.

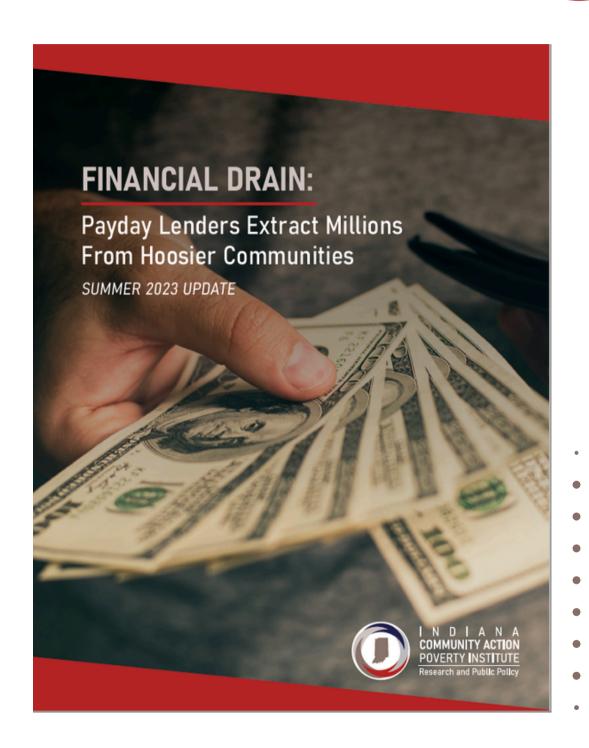
- "A red flag should have raised, but...I was so busy and caught up in the fire, I didn't pay it no mind. That's what messed me up. [You feel] just like if you had this extra dollar today, you would be in the safe zone. And I was hoping for a better outcome, but it doesn't work that way." Deondra
- "At the time, you don't think about it. I think it's trying to get through until the next, you know, pay period or whatnot." -David

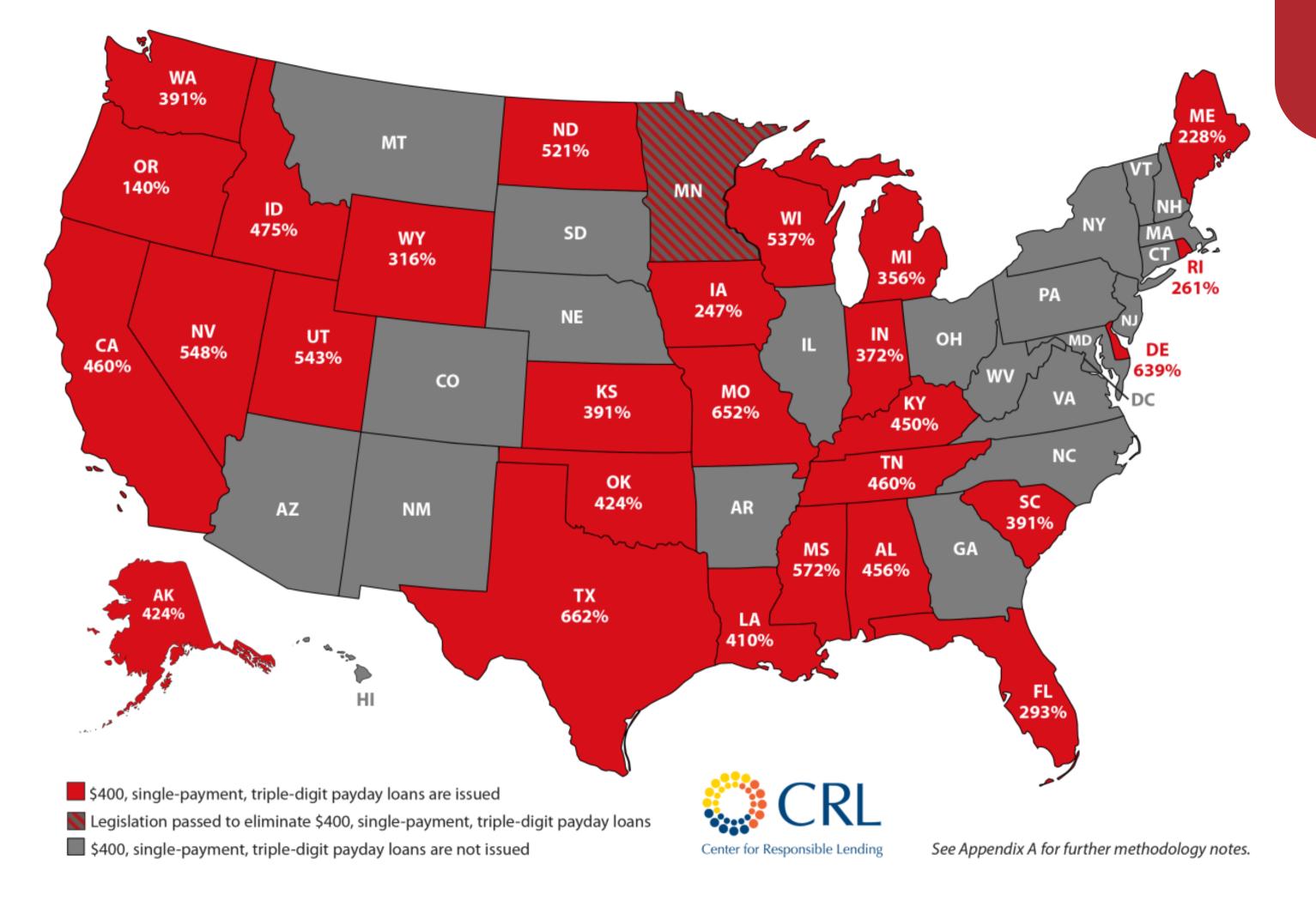




FINANCIAL DRAIN

- Payday lenders drain over \$29 million in finance charges from Hoosiers annually
- Short-term loans averaging \$386
- Max APR of 391%
- In 2020 (COVID-19) drop in loan volume that has been climbing







- Consumers in states with new bans significantly reduced the usage of payday loans and alternative financial services relative to those in other states
- Also a lower likelihood of difficulty in paying bills and mortgages
- Effects are stronger for consumers with lower levels of financial literacy.

SO, WHAT'S NEW?



EARNED WAGE ACCESS

Take an advance on your pay before payday!

Employer-Integrated, Employer Paid EmployerIntegrated,
Employee
Paid

Direct-to-Consumer







Buy Now Pay Later

- Marketing as "risk-free" credit alternative
 - Contrasting with harms to credit scores for failure to pay on time
 - Little or no regulation, not licensed lenders
- Lower financial stability among users of BNPL
- Proliferation of BNPL in everyday industries
 - Expansion to UberEats
 - 6.5% of Americans use BNPL for groceries (PYMNTS, 2024)
 - Garbage bag purchases up 182% 2023-2024 (Afterpay, 2024)





WHAT'S NOT NEW?

Budget shortfalls happen.

For a variety of reasons, people need access to small dollar loans to cover basic and emergency expenses.

Innovations or payday loans?

Are new products filling a void or creating a new form of payday lending?

Is the best answer a loan?

Small dollar loans may or may not be a great fix for budget shortfalls.

Time & cost matter.

People need longer repayment periods at a reasonable cost.